

MiHomecare - Case Study

Client overview

MiHomecare, a subsidiary of Mitie plc, is one of UK's leading provider of home care, helping thousands of people across the country to live happier and more independent lives in the comfort of their own home.

Problem

- Need to improve field staff productivity
- Requirement to verify home visits (ECM)
- Document outcomes 'on the road'

Solution

- Our platform deployed
- Real-time alerts for missed or late visits
- Offline capability and use of GPS and NFC

Benefits

- Significantly improved in-field visibility
- Paperless time and outcome capture
- Instant rota deployment, less back-office work
- Easy to use, positive reception from care workers

Contact us: